

socrates

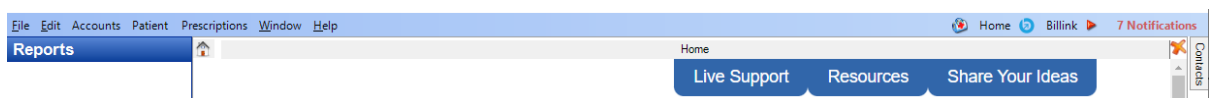
Socrates GP v3.5.3 Update User Manual August 2026

1. Consultation > Immunisations	2
2. Bugs / Tasks.....	5
3. Reports:.....	5

Socrates Message

This manual documents the updates from release version 3.5.2 to 3.5.3 and includes a new 'RSV' e-Vaccine Schedule and a 'Childhood e-Schedule 2016'.

*For all training materials click '**Resources**' on the Socrates home page and use the **Search** on the right-hand side.*



*If you have a change request, click '**Share Your Ideas**' and include as much information as possible. For all other queries please email: support@clanwilliamhealth.com.*

We hope you continue to enjoy using our product and we look forward to receiving your continued feedback and ideas.

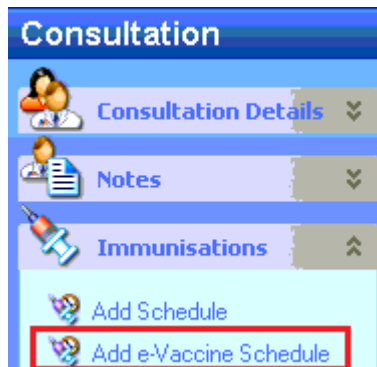
Regards

Socrates Team, Lanas

1. Consultation > Immunisations

RSV - (Respiratory Syncytial Virus)

A new e-Vaccine schedule has been added for RSV. Click Immunisations > Add e-Vaccine Schedule.



Enter the Schedule date and select 'RSV' from the dropdown list and click **Add**.

Add Schedule

Schedule: 12/08/2026 RSV

From	Shot	Number	Last Given	Status
0 months	RSV	1		New

Double click the shot to record the shot details.

Immunisations

Due	Given	Shot
12/08/2026		RSV

Administer Details

RSV #1

Name: Bloggs, Joe | F | Ad1, Ad2

DOB: 01/03/2026 (0 yr 5 m)

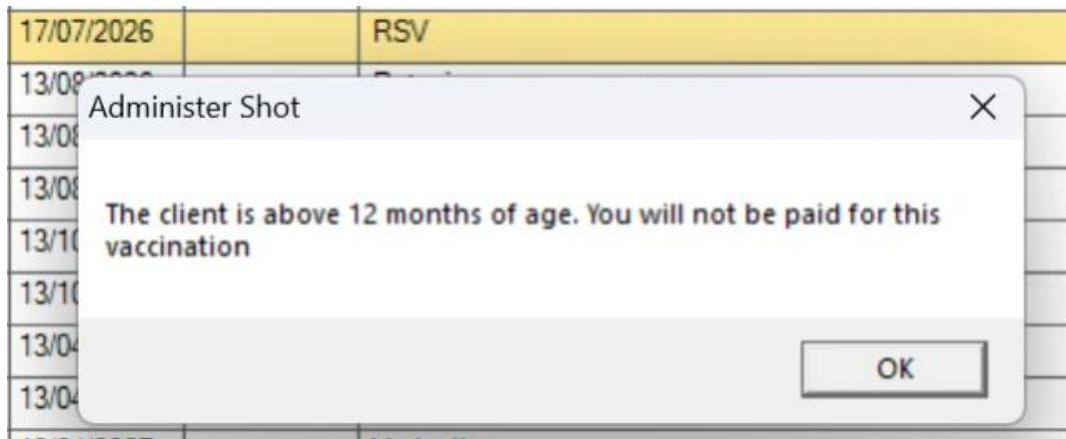
Shot: RSV #1

Date Due: 12/08/2026

Rules that apply to this Immunisation:

- The RSV Schedule will only be available for babies with a date of birth greater or equal to 01.03.2026.
- It can only be recorded for babies aged 2 or under.

- You will only be paid when it is administered for babies less than or equal to 12 months in their first RSV season. You will receive a warning message in Socrates. Ensure you select the correct **Date Given**.



- The RSV Season is from September to February. If patient is out of season a warning will be displayed.

The vaccine doesn't fall under an active season. Please make sure the vaccine is being administered in line with an active season and adhering to the guidelines. You may not be paid for this vaccination.

☐ Administered Elsewhere

 Next

 Close

- There are 2 variations in the Batches. Once you select the correct batch number the Dose will default to the correct dose for that batch.
 - 50 MG (Babies under 5Kg)
 - 100 MG (Babies over 5Kg)

Batch No.	AZ250037	Batch No.	AZ250038
Expiry Date	29/02/2028	Expiry Date	29/02/2028
Site		Site	
Method	IM	Method	IM
Dose	0.5 ML	Dose	1 ML

Childhood e-Schedule 2016

A 'Childhood e-Schedule 2016' has been added for you. This schedule should be used for any babies on the 2016 schedule who are getting their vaccines late OR where you need to record backdated vaccines.



The screenshot shows a blue 'Add Schedule' button. Below it, the 'Schedule' dropdown menu is open, showing the date '01/12/2025' and the selected option 'Childhood e-Schedule 2016' with a globe icon.

The HSE have requested that you resubmit any vaccines given since e-Vaccine functionality was introduced in December 2025 on the Childhood Schedule 2016 (Paper Claims).

To complete this please follow below steps:

- Open **Reports > Immunisations** and double click 'Children due 2016 e-Schedule' to run it.



The screenshot shows a light blue header bar with 'Immunisations' on the left and 'Children due 2016 e-Schedule' on the right.

This list of immunisations should be recorded and submitted using the new 'Childhood e-schedule 2016'.

- Open each patients chart and begin or edit a consultation.
- Select Immunisations > Add e-Vaccine Schedule. Select 'Childhood e-Schedule 2016' from the dropdown list and click 'Add'.



This is a duplicate of the screenshot above, showing the 'Add Schedule' button and the 'Childhood e-Schedule 2016' selection in the 'Schedule' dropdown menu.

- Select **Due** from the dropdown list.
- Hold down Shift key on the keyboard and select all the vaccines given prior to e-Vaccine functionality (Pre December 2025) . Click **Cancel** to batch remove these shots from the schedule.
- Double click on the vaccine that you need to submit again on the Childhood e-Vaccine 2016 e.g. MMR.
- Enter the details as per the Report and click **Save** to submit it electronically.



The screenshot shows a dropdown menu with 'Due' selected.

2. Bugs / Tasks

- Immunisations:
 - E-Vaccine Corrections: You can no longer submit corrections to HSE for Covid & Pneumococcal e-vaccines with a date given prior to 01 Jan 2026 at their request.
 - You can now batch cancel due vaccines if you have added an incorrect vaccine schedule in error. Begin or edit a consultation and select Immunisations. Select DUE from the dropdown list.



Hold down the SHIFT key on the keyboard and select the shots that you want to remove. Click the **Cancel** button and click Yes.

- Patient Registration: New Zealand mobile number format added.
- Claim Tracking > MSC Claims: Updated to show EDD (From Scan) date if available, otherwise use EDD (From LMP) date.
- Finder Tool > Appointments: Patients DNA or Cancelled report added.

3. Reports:

- Patients DNA or Cancelled report updated
 - Filter added for Status (All, DNA, Cancelled).
 - Group by added (None, HCP, Status).
 - Reason and Status column added to the output.
 - Totals Added.
- 'Patient DNA' and 'Cancelled Appointments between Dates' reports are deactivated as they are obsolete.
- Scan Company Export report updated.